Table 3: GETTING BETTER

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	CCR	снѕ	FAM	HUM	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs
MENTAL HEALTH										
Mental Health and/or Substance Abuse Outpatient Evaluations, Ages	6 - 14									
# of Eligibles	4,139	7,263		7,428	5,092	617	13,097	36,637	42,941	79,618
# of Eligibles Receiving	112	2		128	115	20	621	998	1,556	2,554
% Eligibles Receiving / Total Eligibles	2.71%	0.03%		1.72%	2.26%	3.24%	4.74%	2.72%	3.62%	3.21%
# of Eligible Years	3,132	5,386		5,444	3,796	297	9,954	28,057	27,651	55,726
% Eligibles Receiving / Eligible Years	3.58%	0.04%		2.35%	3.03%	6.73%	6.24%	3.56%	5.63%	4.58%
# of Visits (Frequency)	153	2		416	165	24	2,406	3,166	2,431	5,597
# of Visits per Eligible Receiving	1.37	1.00		3.25	1.43	1.20	3.87	3.17	1.56	2.19
# of Visits per Eligible Year	0.05	0.00		0.08	0.04	0.08	0.24	0.11	0.09	0.10
Mental Health and/or Substance Abuse Outpatient Evaluations, Ages	: 15 - 20									
# of Eligibles	1,282	2,467		2,649	1,444	245	4,520	12,286	14,111	26,515
# of Eligibles Receiving	26	0		36	20	4	136	222	386	608
% Eligibles Receiving / Total Eligibles	2.03%	0.00%		1.36%	1.39%	1.63%	3.01%	1.81%	2.74%	2.29%
# of Eligible Years	833	1,576		1,649	875	121	2,930	8,000	6,975	15,026
% Eligibles Receiving / Eligible Years	3.12%	0.00%		2.18%	2.29%	3.31%	4.64%	2.78%	5.53%	4.05%
# of Visits (Frequency)	35	0		92	24	4	474	629	526	1,155
# of Visits per Eligible Receiving	1.35	0.00		2.56	1.20	1.00	3.49	2.83	1.36	1.90
# of Visits per Eligible Year	0.04	0.00		0.06	0.03	0.03	0.16	0.08	0.08	0.08
Mental Health and/or Substance Abuse Outpatient Evaluations, Ages	21+									
# of Eligibles	2,467	<i>5,4</i> 88		5,409	3,334	471	8,607	11,060	29,233	40,365
# of Eligibles Receiving	129	3		242	173	13	681	557	1,261	1,818
% Eligibles Receiving / Total Eligibles	5.23%	0.05%		4.47%	5.19%	2.76%	7.91%	5.04%	4.31%	4.50%
# of Eligible Years	1,700	3,617		3,445	2,210	223	5,766	7,604	14,698	22,337
% Eligibles Receiving / Eligible Years	7.59%	0.08%		7.02%	7.83%	5.83%	11.81%	7.33%	8.58%	8.14%
# of Visits (Frequency)	198	5		777	265	24	2,957	1,264	1,979	3,243
# of Visits per Eligible Receiving	1.53	1.67		3.21	1.53	1.85	4.34	2.27	1.57	1.78
# of Visits per Eligible Year	0.12	0.00		0.23	0.12	0.11	0.51	0.17	0.13	0.15
Mental Health and/or Substance Abuse Outpatient Evaluations, Ages	6+									
# of Eligibles	7,888	15,218		15,486	9,870	1,333	26,224	74,078	86,285	160,593
# of Eligibles Receiving	267	5		406	308	37	1,438	2,461	3,203	5,664
% Eligibles Receiving / Total Eligibles	3.38%	0.03%		2.62%	3.12%	2.78%	5.48%	3.32%	3.71%	3.53%
# of Eligible Years	5,666	10,579		10,539	6,882	641	18,651	53,044	49,325	102,473
% Eligibles Receiving / Eligible Years	4.71%	0.05%		3.85%	4.48%	5.77%	7.71%	4.64%	6.49%	5.53%
# of Visits (Frequency)	386	7		1,285	454	52	5,837	8,021	4,937	12,958
# of Visits per Eligible Receiving	1.45	1.40		3.17	1.47	1.41	4.06	3.26	1.54	2.29
# of Visits per Eligible Year	0.07	0.00		0.12	0.07	0.08	0.31	0.15	0.10	0.13

FAM did not report data for the MH and/or SA Outpatient Evaluation indicators; therefore, they were excluded from the calculation of the Milw HMO and All HMO rates.

CHS and UHC were identified as outliers for the MH and/or SA Outpatient Evaluations, Ages 21+ indicator and were therefore excluded from the calculation of the Milw and All HMO averarges.

Table 3: GETTING BETTER

Data for Necipierits in Milwaukee County Hillos											
	CCR	снѕ	FAM	ним	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs	
MENTAL HEALTH											
AHP: Atrium Health Plan	GHC: Grou	GHC: Group Health Cooperative of South Central WI						Services	UHC: United HealthCare		
CCR: Coordinated Care Health Plan	GHE: Grou	p Health Co	operative o	f Eau Claire		NHP: Netw	ork Health F	lan	UHP: Unity Health Plans		
CHS: Compcare	GLX: Great	er La Crosse	Health Pla	n		PHY: Physi	icians Plus		VHP: Valley Health Pla	n	
DNC: Dean Health Plan	HUM: Hum	HUM: Humana					SHP: Security Health Plan				
FAM: Family Health Plan	MCH: Merc	y Care Healt	h Plan			THP: Touchpoint Health Plan					

Table 3: GETTING BETTER

Data for Recipients in Milwaukee County HMOs

-	CCR	а тог ке сня	•	ним	мнѕ	_		Milw HMOs	Non-Milw HMOs	All HMOs
MENTAL HEALTH	OOK	0110	170	1101	WITTO	14111	0110			
Mental Health Day Treatment and/or Outpatient Services, Ages 6 - 14										
# of Eligibles	4,139	7,263	671	7,428	5,092	617	13,097	37,308	42,941	80,289
# of Eligibles Receiving	134	0	3	298	164	18		1,351	3,965	5.316
% Eligibles Receiving / Total Eligibles	3.24%	0.00%	0.45%	4.01%	3.22%	2.92%	5.60%	3.62%	9.23%	6.62%
# of Eligible Years	3,132		444	5,444				28,501	27,651	56,170
% Eligibles Receiving / Eligible Years	4.28%	0.00%	0.68%	5.47%	4.32%	6.06%		4.74%	14.34%	9.46%
# of Visits (Frequency)	499	0	3	3,295	741	56		7,378	16,302	23,680
# of Visits per Eligible Receiving	3.72	0.00	1.00	11.06	4.52	3.11	3.79	5.46	4.11	4.45
# of Visits per Eligible Year	0.16		0.01	0.61	0.20	0.19	0.28			0.42
Mental Health Day Treatment and/or Outpatient Services, Ages 15 - 20										
# of Eligibles	1,282	2,467	324	2,649	1,444	245	4,520	12,610	14,111	26,839
# of Eligibles Receiving	21	3	5	73	24	3	164	293	955	1,248
% Eligibles Receiving / Total Eligibles	1.64%	0.12%	1.54%	2.76%	1.66%	1.22%	3.63%	2.32%	6.77%	4.65%
# of Eligible Years	833	1,576	177	1,649	875	121	2,930	8,177	6,975	15,203
% Eligibles Receiving / Eligible Years	2.52%	0.19%	2.82%	4.43%	2.74%	2.48%	5.60%	3.58%	13.69%	8.21%
# of Visits (Frequency)	74	3	5	612	72	7	507	1,280	3,601	4,881
# of Visits per Eligible Receiving	3.52	1.00	1.00	8.38	3.00	2.33	3.09	4.37	3.77	3.91
# of Visits per Eligible Year	0.09	0.00	0.03	0.37	0.08	0.06	0.17	0.16	0.52	0.32
Mental Health Day Treatment and/or Outpatient Services, Ages 21+										
# of Eligibles	2,467	5,488	533	5,409	3,334	471	8,607	25,688	25,066	50,826
# of Eligibles Receiving	127	13	27	377	201	9	789	1,543	2,931	4,474
% Eligibles Receiving / Total Eligibles	5.15%	0.24%	5.07%	6.97%	6.03%	1.91%	9.17%	6.01%	11.69%	8.80%
# of Eligible Years	1,700	3,617	314	3,445	2,210	223	5,766	17,301	12,646	29,982
% Eligibles Receiving / Eligible Years	7.47%	0.36%	8.60%	10.94%	9.10%	4.04%	13.68%	8.92%	23.18%	14.92%
# of Visits (Frequency)	568	33	30	4,159	847	37	3,075	8,749	12,611	21,360
# of Visits per Eligible Receiving	4.47	2.54	1.11	11.03	4.21	4.11	3.90	5.67	4.30	4.77
# of Visits per Eligible Year	0.33	0.01	0.10	1.21	0.38	0.17	0.53	0.51	1.00	0.71
Mental Health Day Treatment and/or Outpatient Services, Ages 6+										
# of Eligibles	7,888	15,218	1,528	15,486	9,870	1,333	26,224	75,606	86,285	162,121
# of Eligibles Receiving	282	16	35	748	389	30	1,687	3,187	7,875	11,062
% Eligibles Receiving / Total Eligibles	3.58%	0.11%	2.29%	4.83%	3.94%	2.25%	6.43%	4.22%	9.13%	6.82%
# of Eligible Years	5,666	10,579	936	10,539	6,882	641	18,651	53,980	49,325	103,409
% Eligibles Receiving / Eligible Years	4.98%	0.15%	3.74%	7.10%	5.65%	4.68%	9.05%	5.90%	15.97%	10.70%
# of Visits (Frequency)	1,141	36	38	8,066	1,660	100	6,366	17,407	32,544	49,951
# of Visits per Eligible Receiving	4.05	2.25	1.09	10.78	4.27	3.33	3.77	5.46	4.13	4.52
# of Visits per Eligible Year	0.20	0.00	0.04	0.77	0.24	0.16	0.34	0.32	0.66	0.48

AHP: Atrium Health Plan
CCR: Coordinated Care Health Plan

GHC: Group Health Cooperative of South Central WI GHE: Group Health Cooperative of Eau Claire MHS: Managed Health Services
NHP: Network Health Plan

UHC: United HealthCare
UHP: Unity Health Plans

Table 3: GETTING BETTER

	Bata to recorptions in initiative of the control of										
	CCR	снѕ	FAM	ним	мнѕ	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs	
MENTAL HEALTH											
CHS: Compcare	GLX: Greate	GLX: Greater La Crosse Health Plan					PHY: Physicians Plus VHP: Valley Health Plan				
DNC: Dean Health Plan	HUM: Hum	HUM: Humana					SHP: Security Health Plan				
FAM: Family Health Plan	MCH: Merc	y Care Healt	h Plan			THP: Touchpoint Health Plan					

Table 3: GETTING BETTER

		a ioi ne	-							
	CCR	CHS	FAM	HUM	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs
MENTAL HEALTH										
Substance Abuse Day Treatment and/or Outpatient Services, Ages 6 - 14										
# of Eligibles	4,139	7,263		7,428	5,092	617	13,097	36,637	42,941	79,618
# of Eligibles Receiving	0	0		3	0	0	7	10	79	89
% Eligibles Receiving / Total Eligibles	0.00%	0.00%		0.04%	0.00%	0.00%	0.05%	0.03%	0.18%	0.11%
# of Eligible Years	3,132	5,386		5,444	3,796	297	9,954	28,057	27,651	55,726
% Eligibles Receiving / Eligible Years	0.00%	0.00%		0.06%	0.00%	0.00%	0.07%	0.04%	0.29%	0.16%
# of Visits (Frequency)	0	0		47	0	0	10	57	220	277
# of Visits per Eligible Receiving	0.00	0.00		15.67	0.00	0.00	1.43	5.70	2.78	3.11
# of Visits per Eligible Year	0.00	0.00		0.01	0.00	0.00	0.00	0.00	0.01	0.00
Substance Abuse Day Treatment and/or Outpatient Services, Ages 15 - 20										
# of Eligibles	1,282	2,467		2,649	1,444	245	4,520	12,286	14,111	26,515
# of Eligibles Receiving	2	3		0	2	0	24	31	147	178
% Eligibles Receiving / Total Eligibles	0.16%	0.12%		0.00%	0.14%	0.00%	0.53%	0.25%	1.04%	0.67%
# of Eligible Years	833	1,576		1,649	875	121	2,930	8,000	6,975	15,026
% Eligibles Receiving / Eligible Years	0.24%	0.19%		0.00%	0.23%	0.00%	0.82%	0.39%	2.11%	1.18%
# of Visits (Frequency)	3	3		0	3	0	42	51	537	588
# of Visits per Eligible Receiving	1.50	1.00		0.00	1.50	0.00	1.75	1.65	3.65	3.30
# of Visits per Eligible Year	0.00	0.00		0.00	0.00	0.00	0.01	0.01	0.08	0.04
Substance Abuse Day Treatment and/or Outpatient Services, Ages 21+										
# of Eligibles	2,467	<i>5,4</i> 88		5,409	3,334	471	8,607	19,667	28,815	48,554
# of Eligibles Receiving	29	13		73	37	4	261	404	635	1,039
% Eligibles Receiving / Total Eligibles	1.18%	0.24%		1.35%	1.11%	0.85%	3.03%	2.05%	2.20%	2.14%
# of Eligible Years	1,700	3,617		3,445	2,210	223	5,766	13,370	14,471	27,876
% Eligibles Receiving / Eligible Years	1.71%	0.36%		2.12%	1.67%	1.79%	4.53%	3.02%	4.39%	3.73%
# of Visits (Frequency)	103	33		764	120	17	719	1,723	3,070	4,793
# of Visits per Eligible Receiving	3.55	2.54		10.47	3.24	4.25	2.75	4.26	4.83	4.61
# of Visits per Eligible Year	0.06	0.01		0.22	0.05	0.08	0.12	0.13	0.21	0.17
Substance Abuse Day Treatment and/or Outpatient Services, Ages 6+										
# of Eligibles	7,888	15,218		15,486	9,870	1,333	26,224	74,078	86,285	160,593
# of Eligibles Receiving	31	16		76	39	4	292	458	944	1,402
% Eligibles Receiving / Total Eligibles	0.39%	0.11%		0.49%	0.40%	0.30%	1.11%	0.62%	1.09%	0.87%
# of Eligible Years	5,666	10,579		10,539	6,882	641	18,651	53,044	49,325	102,473
% Eligibles Receiving / Eligible Years	0.55%	0.15%		0.72%	0.57%	0.62%	1.57%	0.86%	1.91%	1.37%
# of Visits (Frequency)	106	36		811	123	17	771	1,864	4,036	5,900
# of Visits per Eligible Receiving	3.42	2.25		10.67	3.15	4.25	2.64	4.07	4.28	4.21
# of Visits per Eligible Year	0.02	0.00		0.08	0.02	0.03	0.04	0.04	0.08	0.06

FAM did not report data for the SA Day Treatment and/or Outpatient Services indicators; therefore, they were excluded from the calculation of the Milw HMO and All HMO rates.

CHS was identified as an outlier for the SA Day Treatment and/or Outpatient Services, Ages 21+ indicator and was therefore excluded from the calculation of the Milw and All HMO averarges.

Table 3: GETTING BETTER

Data for recorptonic in immudance County finites											
	CCR	снѕ	FAM	ним	мня	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs	
MENTAL HEALTH											
AHP: Atrium Health Plan	GHC: Grou	GHC: Group Health Cooperative of South Central WI N						Services	UHC: United HealthCare		
CCR: Coordinated Care Health Plan	GHE: Group	GHE: Group Health Cooperative of Eau Claire					ork Health P	lan	UHP: Unity Health Pla	ns	
CHS: Compcare	GLX: Greate	er La Crosse	Health Pla	1		PHY: Physi	cians Plus		VHP: Valley Health Plan	n	
DNC: Dean Health Plan	HUM: Hum	HUM: Humana					SHP: Security Health Plan				
FAM: Family Health Plan	MCH: Mercy	Care Healtl	h Plan			THP: Touc	hpoint Heal	th Plan			

Table 3: GETTING BETTER

Data for Recipients in Milwaukee County HMOs

	CCR	снѕ	FAM	ним	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs
MENTAL HEALTH										
Recipients Admitted for Selected Mental Health Disorders with	hin 1 Year, Ages 6+									
# of Discharges	286	0	18	39	355	36	106	840	951	1,791
# of Eligibles Readmitted	o	0	0	0	0	0	33	33	30	63
% Readmitted	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	31.13%	3.93%	3.15%	3.52%
Psychiatric Discharges, Ages 6+										
# of Eligibles	7,888	15,218		15,486	9,870	1,333	26,224	58,860	86,285	145,375
# of Eligible Years	5,666	10,579		10,539	6,882	641	18,651	42,465	49,325	91,894
# of Discharges	52	24 5		131	51	0	177	411	636	1,047
Total Days of Stay	151	45 6		432	191	0	720	1,494	2,997	4,491
Average Length of Stay	2.90	1.86		3.30	3.75	0.00	4.07	3.64	4.71	4.29
Discharges per 1,000 Eligibles	6.59	16.10		8.46	5.17	0.00	6.75	6.98	7.37	7.20
Discharges per 1,000 Eligible Years	9.18	23.16		12.43	7.41	0.00	9.49	9.68	12.89	11.39
Substance Abuse Discharges, Ages 6+										
# of Eligibles	7,888	15,218		15,486	9,870	1,333	26,224	74,078	86,285	160,593
# of Eligible Years	5,666	10,579		10,539	6,882	641	18,651	53,044	49,325	102,473
# of Discharges	13	74		103	11	2	109	312	239	551
Total Days of Stay	19	114		381	26	3	336	879	998	1,877
Average Length of Stay	1.46	1.54		3.70	2.36	1.50	3.08	2.82	4.18	3.41
Discharges per 1,000 Eligibles	1.65	4.86		6.65	1.11	1.50	4.16	4.21	2.77	3.43
Discharges per 1,000 Eligible Years	2.29	6.99		9.77	1.60	3.12	5.84	5.88	4.85	5.38

FAM did not report data for Psychiatric or Substance Abuse Discharges; therefore, they were excluded from the calculation of the Milw HMO and All HMO rates.

CHS was identified as an outlier for the Psychiatric Discharges, Ages 6+ indicator and was therefore excluded from the calculation of the Milw and All HMO averages.

AHP: Atrium Health Plan

CCR: Coordinated Care Health Plan

CHS: Compcare
DNC: Dean Health Plan

FAM: Family Health Plan

GHC: Group Health Cooperative of South Central WI

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MHS: Managed Health Services
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THP: Touchpoint Health Plan

UHC: United HealthCare UHP: Unity Health Plans VHP: Valley Health Plan